We're building access to public administration the way we'd want it

Mission, vision and role
Seven principles
How we measure impact

Mission

We develop solutions that guide citizens, businesses and public administrations successfully through complex procedures. We make services transparent, harmonise processes and integrate systems.

Vision

A digital state whose services work simply, reliably and securely for people and businesses, without them having to understand laws, responsibilities or systems.

Role

We do not exercise sovereign authority. We are a private-sector technology and implementation partner. The application of law, decisions and responsibility remain with the competent public bodies.

Principles

Seven principles for a digital administration

01

Access

Simple access for everyone

We integrate trustworthy digital identities and design mobile, low-barrier and easy-to-understand access. Digital first must not exclude anyone.

02

Service

From request to result

We design services around life and business events, not around the responsibilities of authorities. User journeys are end-to-end, consistent and, where legally permitted, proactive.

03

Data

Data once, handled responsibly

Once-only principle, data minimisation, trusted sources and ways to correct: existing data is reused only on an appropriate legal basis and in a way that users can follow.

04

Platform

Integrate openly, reuse consistently

API-first, open standards and modular components. Existing specialist procedures are connected; shared building blocks are developed once and used many times.

05

Trust

Transparency and security by design

Security, privacy, resilience and traceability are requirements from day one. Supported by artificial intelligence, accountable and auditable; sovereign responsibility remains with legitimate authorities.

06

Sovereignty

Independent, European, under our own control

Data is processed and stored in the EU. We rely on open standards and interchangeable components, avoid dependence on individual vendors and give public administrations lasting control over data, operations and further development.

07

Delivery

Continuously improving products

User research, interdisciplinary product teams, combined development and operations, and measurable impact instead of project sign-off. We keep improving quality and value after go-live.

Impact

How we measure impact

For people	For administrations	For the system
Comprehensibility	Reduced workload	Security
Completion rates	Data quality	Availability
Less data entry	Depth of integration	Interoperability
Accessibility	Degree of automation	Reuse